RE: Appeal statement result .award degre diploma certificate n engineering studie

Inbox

Lundt, Sonnika Thu, Mar 14, 7:19 PM

to
me

Kindly note that Ms Maraba and I are no longer with the office of the Minister.

Kindly contact our call center: CallCentre@dhet.gov.za / 0800 872 222 or visit our website: www.dhet.gov.za

Best wishes

Mrs Sonnika Lundt

University Capacity Development

Department of Higher Education and Training

123 Francis Baard Street, Pretoria Central

Room 506_012 312 5440

lundt.s@dhet.gov.za

Incident INC000025277051 reported by you has been resolved. Request assistance from Dept of Higher Education and Training

Inbox

itsmprd@sita.co.za Tue, Mar 19,
<itsmprd@sita.co.za> 12:52 PM

to
me

Dear Tshingombe Fiston,

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000025277051
Summary: Request assistance from Dept of Higher Education and Training

Your reported Incident has been resolved with the following resolution:
The N3 statement of results for 2100002023812 for the 2023/11 exam was released and sent to SHALOM TECHNICAL COLLEGE on 01/02/2024 waybill number 080057034873 (SkyNet couriers). Candidate does not qualify for a certificate as he did not pass all subjects. For a diploma to be awarded (as per the complaint), a candidate must achieve N4, N5 and N6 certificates and also have the relevant experiential work, then submit the application at the college. This candidate does not qualify for that. Complainant was responded to via an email.

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

Service Desk

INC000025277051 PHL enquiry

Inbox

Nhleko, Gugu **<Nhleko.G@dbe.gov.za>**

Tue, Mar 19, 12:39 PM

to
me

Good day

The DHET has received the below enquiry

Kindly note that according to the records for this profile 2100002023812, the results for 2023/11 were released and sent to SHALOM TECHNICAL COLLEGE on 01/02/2024 waybill number 080057034873 (SkyNet couriers). Candidate does not qualify for an N3 certificate as he did not pass all subjects.

For a candidate to be awarded with a diploma (as per the below complaint), they must achieve N4, N5 and N6 certificates plus relevant work experience then then may submit the application at the college.

Regards

Gugu Nhleko

Helpdesk

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.....
.....

Complains about : Service delivery

Person / Ministry / Municipality: Department of Higher Education

Preferred contact number : N/A

Any other contact number : N/A

E-mail : tshingombefiston@gmail.com

Fax Number : N/A

ID number : N/A

Ref number : N/a

Office where you complained : N/A

Street : N/A

Building name : N/A

City : Johannesburg

Office Contact Number : N/A

Province : Gauteng

Date of complaint : N/A

Names of people not delivering service: N/A

Where did it happen town / site / municipality: N/A

Type of service :

Citizen is requesting about the release of results statement and to award a diploma.

Student ID: 2100002023812

Student name.tshingombe Tshitadi

College instituts name St peace college

Exam :external shalom technical :

899993812

Afric policing instituts

Memorandum :2023/0508

See attachment for more information

Citizen requests the Presidency to assist them